

# Description

**Job Title:** Team Manager

**Grade:** Band 5

**Location:** Appointed to the County - based at designated office as required

**Responsible to:** Deputy CRC Director

**Accountable for:** LMC Team Members

## Summary of Main Duties & Responsibilities (not exhaustive)

**Purpose of the Job:** To manage the activity of a dispersed and mobile staff team to ensure quality services are delivered and performance and contractual targets met within a resource allocation framework. To work in partnership with other agencies and local stakeholders to ensure co-ordinated service delivery.

Item	Duty/Responsibility
1	To deliver the objectives of the annual business and equality plans at a local level and confirm with contract requirements
2	To provide line management for locally based Practitioners and Senior Practitioners
3	To monitor and manage staff workload and performance
4	To provide oversight and quality assurance of practice to ensure public protection and reduction in reoffending
5	To ensure that all team resources are deployed effectively in accordance with the resource allocation framework
6	To implement SYCRC and Sodexo policies and practice directions

# Description

7	To engage with local partnerships, ensuring full consideration of the safeguarding of children and vulnerable adults
8	To engage with the central hub, local supply chain delivery and the NPS as required to ensure co-ordinated services and effective risk management
9	Compliance with Information Security Policies
10	Any other duties as may be required from time to time commensurate with the grade and in line with SY CRC policies

Item	Key Performance Indicators (KPIs)
1	Achievement of reduction in reoffending rates
2	Team performance and contractual targets are met or exceeded
3	Services delivered in accordance with the resource allocation framework
4	High scores in audit and inspection
5	Positive feedback from staff, offenders, partners and stakeholders
6	Work in accordance with SYCRC and Sodexo policies and procedures