

Job Description:

Maintenance Craftsperson Water Hygiene - Estates

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| Function: | Operations |
| Job: | Maintenance Craftsperson Water Hygiene - Estates |
| Position: | Maintenance Craftsperson |
| Job Holder: |  |
| Date (in job since): | Not Applicable |
| Immediate Manager: | Operations Manager - Estates |
| Additional reporting line to: |  |
| Position Location: | Hereford Hospital |

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| 1. Purpose of the Job |
| * Delivery of the Estates Maintenance Service at The County Hospital, Hereford in accordance with the Service Provider Agreement (PFI). Encompassing all aspects of estates maintenance, including programmed and reactive maintenance, to deliver services that comply with best practice, mandatory and statutory requirements, contractual obligations and corporate governance.
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| 2. Dimensions |
| Revenue FY18: | tbc | EBIT growth: | tbc | Growth type: | NA | Outsourcing rate: | NA | Region Workforce | tbc |
| EBIT margin: | tbc |
| Net income growth: | tbc | Outsourcing growth rate: | NA | HR in Region  | tbc |
| Cash conversion: | tbc |
| Characteristics  |  |

Draft. Version: 27-03-2014

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| 3. Organisation Chart |
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| 4. Main Assignments |
| * Delivery of the Estates Maintenance Service, including programmed and reactive maintenance across water hygiene disciplines.
* Duty Holder in applicable technical disciplines, for example, Competent Person, Authorised Person.
* Ensure compliance with relevant statutory, mandatory and contractual obligations in the delivery of the Estates Maintenance Service. Evidential documentation in support of compliance to be managed and available to satisfy audit requirements.
* Ensure application of, and adherence to, the Permit to Work system.
* Update and maintain accurate records including, PDA, job dockets and service reports.
* Establishment and maintenance of effective communications and working relationships both internally and externally to Sodexo.
* Adherence to the site health and safety, quality and risk management procedures.
* Participation in and contribution to Sodexo forums, initiatives and training.
* Any other duties as may be reasonably required.
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| 5. Accountabilities |
| * Delivery of Estates Maintenance Service and reporting requirements, ensuring compliance with relevant statutory, mandatory and contractual obligations.
* Financial performance of the Estates Maintenance Service, including the recovery of rechargeable services/works.
* Adherence to the Sodexo Code of Conduct at all times.
* Adherence to the site health and safety, quality and risk management policies and procedures.
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| 6. Person Specification |
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| * Experience within the engineering Plumbing sector.
* Relevant engineering qualification and experience within plumbing discipline NVQ Level 2 Plumbing/Water Systems.
* Working knowledge of ACOP L8, HSG274 & HTM04:01
* Articulate and confident communicator (both verbal and written), with the ability to develop and maintain effective working relationships.
* Proactive and pragmatic approach to issue resolution.
* Flexible and adaptable approach to working within the changing needs of the business.
* Commitment to continuous improvement and service excellence.

**Desirable*** Experience of working within a Healthcare environment
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| 7. Competencies |
| * Growth, Client and Customer Satisfaction/Quality of Services Provided
* Brand Notoriety
 | * Learning and Development
* Innovation and Change
* Commercial Awareness
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| 8. Management Approval |
| Version | 2.0 | Date | 22nd March 2024 |
| Document Owner | James Kyreacou |