

Job Description:
Senior HR Business Partner

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| Function: | Healthcare HR |
| Position:  | HR Business Partner |
| Job holder: | Vacant |
| Date (in job since): | N/A |
| Immediate manager (N+1 Job title and name): |  |
| Additional reporting line to: |  |
| Position location: | University Hospital North Midlands Foundation Trust Hospital, Stoke on Trent |
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| 1. Purpose of the Job – State concisely the aim of the job.  |
| * Partner with business leaders to enable the delivery of HR solutions to maximise people performance, strategy and workforce planning to significantly contribute to towards strengthening business performance
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| 2. Dimensions – Point out the main figures / indicators to give some insight on the “volumes” managed by the position and/or the activity of the Department. |
| Revenue FY23: | €tbc | EBIT growth: | tbc | Growth type: | n/a | Outsourcing rate: | n/a | Region Workforce | tbc |
| EBIT margin: | tbc |
| Net income growth: | tbc | Outsourcing growth rate: | n/a | HR in Region  | tbc |
| Cash conversion: | tbc |
| Characteristics  |  |

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| 3. Organisation chart – Indicate schematically the position of the job within the organisation. It is sufficient to indicate one hierarchical level above (including possible functional boss) and, if applicable, one below the position. In the horizontal direction, the other jobs reporting to the same superior should be indicated. |
| HRD / HRBP 2HRDHR Business Partners  |

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| **4. Context and main issues**  |
| Operational Executives - Segment ExecutivesFinancial - Work within agreed budgetsStaff – Responsible for managing a team of two HR Advisors and a HR Administrator Relationships - Segment Executives, HR Directors, Central HR Advisory, Legal Counsel, People CentreMobilisation of new business and change management  |

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| 5. Main assignments – Indicate the main activities / duties to be conducted in the job. |
| **HR Strategy:*** Understand challenges that business managers face and assist in the implementation of business and HR strategy and policy development
* Report on and understand HR Analytics to influence progress and performance
* Encourage effective communication between senior managers and stakeholders through implementation of communication best practice, in line with Group and Central HR Advisory guidelines
* Promote best practice across the business, presenting HR matters in a clear and concise way ensuring managers implement HR policies and practices
* Keep up to date with employment legislation changes and ensure implementation across the segment
* Support the HR change agenda where necessary
* Relationships with on site trade unions and NHS HR team, including regular attendance at key NHS meetings including Trust Joint Negotiation Consultative Committee (TJNCC), Estates and Facilities Joint Negotiation Committee (EFJNCC) and the monthly Trust HR meeting

**HR Planning & Business Development:*** Support the people transition element of mobilisations and demobilisations by providing HR knowledge and due diligence
* Work with the HRD, segment HRBP Projects, and Central HR Advisory to ensure the effective facilitation and delivery of HR calendar events throughout the business, including application of Reward frameworks, Pay and Bonus Review, Star Awards, Employee Engagement surveys, Sodexo Long Service Awards, Talent frameworks, Performance Management cycles etc

**Employee Relations & Engagement:*** Provide local support on complex ER matters and develop appropriate solutions. Build strong working relationships with the NHS HR department to prepare for NHS panels for ROE staff and PeopleCentre to regularly update on segment activity to ensure a joined up HR service is delivered to the business
* Work with local and central HR teams to facilitate positive ER and Industrial Relations climate with employees and Unions
* Design and deliver coaching solutions to line managers on ER issues for improved handling of cases
* Manage local and head office communications and engagement achieving results as specified in KPIs
* Build relationships with on site trade unions and participate in the joint consultation committees
* Be an advocate for Diversity and Inclusion within segment working closely with Central Advisory and the NHS teams to identify issues and potential improvements

**Resourcing, Recruitment & On-boarding:*** Work with Resourcing to understand the local labour market (workforce availability, reward, attraction and retention drivers) to improve delivery of resourcing solutions resulting in the reduction of vacancies / time to fill
* Work with Managers to identify resource needs across business to maintain/improve performance
* Spot-check the effectiveness of pre-employment checks and on-boarding and drive compliance for RTW
* Link our local social values activities into our recruitment strategy

**Retention, Talent Mgt & Succession Planning:*** Provide segment overview to support Segment HRBP Projects, HRD and Central HR Advisory with the facilitation of Talent Management, Succession Planning and leadership development at a local level
* Work with line managers to identify key talent and devise plans to retain within the business

**Performance Management:*** Use HRMI to identify people and performance management gaps, and provide practical solutions by developing action plans for business and individual improvement
* Actively promote the implementation of the PDR process. Assist on PDR calibration sessions

**L&D:*** Assist L&D Business Partners to conduct overall skills gap analysis in line with business and HR strategy to identify areas for learning development with L&D Business Partners.

**Performance Interventions & Change:*** Provide HRBP Projects and Central HR Advisory with segment knowledge to jointly develop and deliver change, Org Design and Development

**Social Values**Devise local social values strategy, demonstrating our commitment to social value including supporting local charity work, working with local, social enterprises to support local recruitment opportunities to move the agenda forward **Health and Wellbeing** Support all local health and wellbeing strategies including supporting key initiatives such as mental health responder training, working with the counsellor to inform future wellbeing plans**Employee Engagement**Supporting all local employee engagement activities including creating and supporting strategies to survey staff, analyse the engagement data to inform planning and support all engagement activities  |

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| 6. Accountabilities – Give the 3 to 5 key outputs of the position vis-à-vis the organization; they should focus on end results, not duties or activities. |
| * Lead a team of HR Advisors to deliver the people and business priorities
* Use of HR Analytics to identify areas for improvement and develop interventions for change in areas such as casual absence, suspensions and regretted losses, with clear deliverable improvements when evaluated. To continuously monitor and ensure labour targets are met within specified timeframes and recommend appropriate interventions to support operations
* Joined up HR Services in your business area due to strong working relationship with Central HR Advisory and People Centre
* Relationship with Site Leadership team to support business objectives
* Improved implementation of HR policy, procedures and initiatives across your business through effective communication, coaching and implementation of processes with line managers, resulting in fewer ETs
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| 7. Person Specification – Indicate the skills, knowledge and experience that the job holder should require to conduct the role effectively |
| * Educated to degree level or equivalent CIPD qualification or qualified by experience
* HR generalist experience and good understanding of all aspects of HR Management including resourcing, talent management/succession planning, change management and employee relations
* Understanding of human capital measurement and delivery of performance improvement interventions
* Strong stakeholder management skills
* Good interpersonal, communications and presentation skills
* Strong facilitation and coaching skills
* Well organised, responsive and able to work under pressure
* Exposure of supporting on large-scale and complex TUPE transfers
* Strong knowledge and experience of Employee Relations
* Experience of working with trade unions

**Desirable*** Experience of public sector and in particular healthcare
* Experience of organisation development and design, and facilitation of change including consultation and engagement
* Experience of working with a central HR shared services team would be advantageous
* SAP HR and appreciation of other HR Systems
* Proficient user of Microsoft Office programmes
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| 8. Competencies – Indicate which of the Sodexo core competencies and any professional competencies that the role requires |
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| * Growth, Client & Customer Satisfaction / Quality of Services provided
 | * Leadership & People Management
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| * Rigorous management of results
 | * Innovation and Change
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| * Brand Notoriety
 | * Business Consulting
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| * Commercial Awareness
 | * HR Service Delivery
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| * Employee Engagement
 | * Organisational Development
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| * Learning & Development
 | * Employee Relations
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| 9. Management Approval – To be completed by document owner |
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| Version | 1 | Date | 15 August 2022 |
| Document Owner |  |

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| 10. Employee Approval – To be completed by employee |
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| Employee Name |  | Date |  |

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