



Job Description

Job title	Biomedical Engineer (Field Service)
Reporting to	Team Leader
Summary	<p>Main function:</p> <p>The Biomedical Engineer will provide planned and remedial repair on a wide range of biomedical devices on all specified sites. They will work closely with other biomedical engineering and administrative staff to ensure that Key Performance Indicators (KPI) are achieved.</p> <p>They will complete associated administration relating to their daily activity under MTS's Quality Management Systems (QMS).</p> <p>They will support customers whilst building strong relationships internally and externally including subcontractors.</p>
Key results / objectives	<p>Primary duties:</p> <ul style="list-style-type: none"> • Carry out Planned Preventive Maintenance (PPM) on a wide range of medical devices. • Carry out Corrective Maintenance (CM) on a wide range of medical devices. • Work to manufacturers specifications regarding their maintenance techniques. • Complete all admin work associated with planned and remedial repairs on the company's management database. As required. • Work closely under the guidance of the Team Leader and/or Senior Biomedical Engineer. • Exceed KPI targets to ensure customer satisfaction. • Maintain safe working practices at all times and comply with the Health and Safety policy. • Maintain stock levels of spare parts. <p>Additional duties:</p> <ul style="list-style-type: none"> • Schedule workload – planned and remedial. • Assist in managing the workload requirement for the contract. • Maintain service documentation in line with the OEM specifications. • Escalate any issues or plans to change resource requirements. • Liaise with third party suppliers. • Ensure the integrity of asset data is maintained. • Maintain tools and test equipment appropriately. • Review ways to improve the service and productivity.

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<p>Skills / experience</p>	<p>Specific requirements include:</p> <ul style="list-style-type: none"> • At least 2 years of experience in the biomedical field. • Good organisational skills. • Possess an understanding of Key Performance Indicators. • A strong commitment to Quality objectives and procedures. • Strong written and verbal communication skills. • Able to work as part of a team or unsupervised if required. • Customer relationship development.
<p>Working conditions</p>	<p>Monday to Friday 0830 – 1730hrs (37.5 hrs per week)</p>
<p>Location</p>	<p>Home based. Other MTS premises and customer premises as required.</p>
<p>Holidays</p>	<p>Refer to Contract</p>

<p>Approved by:</p>	<p>Stuart Norris, Head of Operations and Quality</p>
<p>Date approved:</p>	<p>17th October 2024</p>
<p>Reviewed:</p>	