

Job Description: Security Officer, UoG



Function:	Sodexo Universities
Position:	Security Officer
Job holder:	TBC
Date (in job since):	TBC
Immediate manager (N+1 Job title and name):	Security Supervisor
Additional reporting line to:	Security Lead
Position location:	University of Greenwich

1. Purpose of the Job – State concisely the aim of the job.

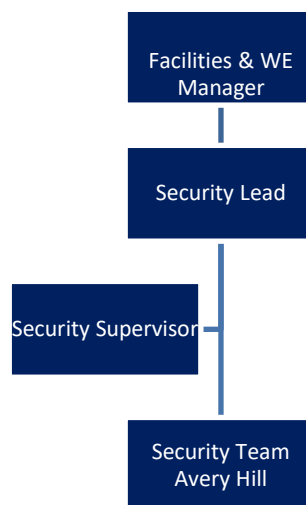
- To contribute to the efficient and effective day to day running of the security operation.
- To provide a safe and secure environment in support of excellent people care and leaving people with a good impression of the security service.
- To deliver excellent people care, adhering to H&S standards, building compliance and provide a positive experience for all staff, students and visitors to the site.

2. Dimensions – Point out the main figures / indicators to give some insight on the “volumes” managed by the position and/or the activity of the Department.

Accommodation		Systems		

Characteristics This is a hands on role that will involve personal input / action within all facilities service functions

3. Organisation chart – Indicate schematically the position of the job within the organisation. It is sufficient to indicate one hierarchical level above (including possible functional boss) and, if applicable, one below the position. In the horizontal direction, the other jobs reporting to the same superior should be indicated.



4. Context and main issues – Describe the most difficult types of problems the jobholder has to face (internal or external to Sodexo) and/or the regulations, guidelines, practices that are to be adhered to.

- To provide a customer focused security service for the University of Greenwich campuses.
- To comply with Company, client and statutory regulations relating to Health and Safety, fire hygiene, COSHH and safe systems of work. To liaise with Sodexo and Client personnel as necessary and as instructed in order to ensure the provision of an efficient and effective service

5. Main assignments – Indicate the main activities / duties to be conducted in the job.

- Provide a first point of call for visitors and contractors to the site and issue visitor/contractor badges and log visitors/contractors entering and leaving the main buildings;
- Communicate with staff, students, visitors and contractors regarding enquiries, incidents and emergencies.
- Patrolling, securing and monitoring premises, sometimes with the aid of CCTV
- Monitor CCTV screens and take appropriate action as required, control and monitor issue of keys to staff and contractors and key codes to students as necessary;
- Respond immediately to intruder/panic/fire alarms upon activation
- Assist and be a point of contact for Incident Management, ensuring that incidents are correctly managed and escalated as per client specifications.
- Complete the required Incident reports in the event of an incident, focusing on quality and timely reporting.
- Attend training courses/sessions relating to your scope of duties
- To diligently take and hand over every duty shift ensuring that a full check of the Daily Occurrence and Incident Report books is carried out on each take over of duty.
- To provide security support across all of the University of Greenwich contract
- Client liaison, work closely with the Soft Services Manager
- Ensure high standards are maintained at all times with a focus on maximising the output and performance of all team members.
- Promote a secure and safe working environment on site through the implementation and continuous improvement of agreed Health and Safety actions.

6. Accountabilities – Give the 3 to 5 key outputs of the position vis-à-vis the organization; they should focus on end results, not duties or activities.

- Completion of the Bronze Award
- Comply with Company and statutory regulations relating to Health and Safety, fire hygiene, COSHH and safe systems of work.

7. Person Specification – Indicate the skills, knowledge and experience that the job holder should require to conduct the role effectively

Essential

- SIA Licence holder
- 3-5 years of experience withing Security
- Have a sound knowledge of Security techniques
- Able to use computer systems in operation within the security section.
- Understanding of the CCTV system in operation.
- Understanding of alarm systems.
- Excellent communication skills.

- Able to work on own initiative, individually and within a team.
- Knowledge and understanding of confidentiality and data protection issues
- Able to demonstrate attention to detail and adherence to standards
- All employees are expected to adhere to Sodexo health and safety regulations and Equal opportunity regulations
- To be able to write accurate, legible operational logs, security reports and statements.

Desirable

- Working Knowledge of BS7858:2013
- CCTV Licence
- First Aid
- Fire Warden

8. Management Approval – To be completed by document owner

Version	V1	Date	June 2025
Document Owner			

Managers Name:	
Managers Signature:	
Date:	
Employee Name:	
Employee Signature:	
Date:	