HMP PETERBOROUGH

Prison Custody Officer

GET TO KNOW THE ROLE BEFORE YOU BOOK

You don’t need previous prison experience. At HMP Peterborough, you’ll help keep the prison safe and support people in custody to make positive changes. Read this guide before you book your assessment centre to see if the role is right for you.

What you’ll do on shift

Keep the daily routine safe

Carry out roll counts, supervise movement and follow security procedures. Keep clear, factual records and pass on concerns to colleagues.

Respond when things change

Stay calm, work with colleagues to defuse tension and respond to incidents. Some situations may require approved control and restraint techniques.

Build trust and set boundaries

Listen, treat people with dignity and apply rules fairly. Explain decisions clearly and challenge inappropriate behaviour calmly.

Support rehabilitation

Encourage people to take part in education, work or other activities. Help them set goals and follow up on concerns or progress.

What our behaviours look like

Be Positive

Help someone who is frustrated focus on what they can do next.

Be Courageous

Speak up about a risk and challenge behaviour calmly.

Be the Difference

Follow through when you’ve said you’ll help someone.

Before you book your assessment centre

Read the job advert in full. Check what the role involves on a typical shift and whether the working pattern is right for you.

Do your research. Find out about HMP Peterborough and how Prison Custody Officers help keep people safe and support rehabilitation.

Think about what motivates you. What draws you to the role? Think of a time you stayed calm under pressure, handled a difficult conversation or supported someone to make progress.