

Job Description:
[Apprentice Plumber]

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| Function: | Justice Services |
| Position:  |  Maintenance Apprentice Plumber |
| Job holder: |  |
| Date (in job since): |  |
| Immediate manager (N+1 Job title and name): | Technical Facilities Management |
| Additional reporting line to: | Head of FM |
| Position location: | HMP Forest Bank |
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| 1. Purpose of the Job – State concisely the aim of the job.  |
| To use appropriate trade skills to provide installation, testing, examination and maintenance works within the prison. To assist and support both the Facilities Manager and allied trades. |
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| 2. Dimensions – Point out the main figures / indicators to give some insight on the “volumes” managed by the position and/or the activity of the Department. |
| Revenue FY13: | €tbc | EBIT growth: | tbc | Growth type: | n/a | Outsourcing rate: | n/a | Region Workforce | tbc |
| EBIT margin: | tbc |
| Net income growth: | tbc | Outsourcing growth rate: | n/a | HR in Region  | tbc |
| Cash conversion: | tbc |
| Characteristics  | * Add point
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| 3. Organisation chart – Indicate schematically the position of the job within the organisation. It is sufficient to indicate one hierarchical level above (including possible functional boss) and, if applicable, one below the position. In the horizontal direction, the other jobs reporting to the same superior should be indicated. |
| Head of FMTechnical FMPlumber |

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| **4. Context and main issues** – Describe the most difficult types of problems the jobholder has to face (internal or external to Sodexo) and/or the regulations, guidelines, practices that are to be adhered to. |
| * Ensure all installations, repairs and maintenance meet the requirements of the appropriate codes of practice
* Hold relevant training records including Gas Safe, have a minimum of 3 years’ experience.
* Ensure all installations, repairs and maintenance meet environmental protection requirements
* Work in accordance to Sodexo’s policies and procedures
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| 5. Main assignments – Indicate the main activities / duties to be conducted in the job. |
| * Accurate records of maintenance and repair work will be maintained
* All work will be completed to relevant trade standards
* All staff and external visitors will be treated professionally and politely
* Security breaches will be reported
* Processes and procedures will be followed at all times
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| 6. Accountabilities – Give the 3 to 5 key outputs of the position vis-à-vis the organization; they should focus on end results, not duties or activities. |
| * Carry out repairs and preventative maintenance to all Hot and Cold water systems where suitably trained within the establishment.
* Maintain accurate records of all preventative maintenance and repair work carried out and report in detail any substandard or defective equipment.
* Perform scheduled maintenance service on Hot and Cold water systems and fixtures
* Escort specialist contractors and work beside them as required
* All work to be carried out by the relevant trade Standards
* Ensure Health and Safety policies are adhered to at all times
* Undertake duties, as required that contribute to the effective operation of the prison.
* Carry out, out of hours call out procedures on an “On Call” rota system and take appropriate action
* Work in accordance to Sodexo’s policies and procedures
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| 7. Person Specification – Indicate the skills, knowledge and experience that the job holder should require to conduct the role effectively |
| * High level of personal skills
* Have a positive approach to Health and Safety
* Proactive, systematic approach to tasks.
* Ability to work to correct time schedules and deadlines.
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| 8. Competencies – Indicate which of the Sodexo core competencies and any professional competencies that the role requires |
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| * Ability to perform tasks alone or in a team to a high standard without constant supervision
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| * Assist other trades within the establishment
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| 9. Management Approval – To be completed by document owner |
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| Version |  | Date |  |
| Document Owner |  |

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