

# Psychological services at HMP Lowdham Grange



Sodexo is taking over the management of HMP Lowdham from 16 February and, under the new management, there is a great opportunity to shape and develop the psychology function within the prison.

Sodexo's psychological services at HMP Lowdham Grange are at the heart of a multi-departmental approach to ensuring that reducing re-offending pathways and a rehabilitative culture operate efficiently in accordance with the values of the prison. As seen across the national prison estate, there is a high prevalence of mental health conditions at HMP Lowdham Grange, with 65% of prisoners having a condition recorded. We will work in a cohesive partnership with the healthcare provider, offering prisoners wraparound care and enhanced support through our trauma-informed regime, guided by psychological insight.



## Our approach includes:

- Sodexo-employed psychologist resource with a head of psychology on the senior leadership team and a dedicated psychology team
- 'Open Door' day centre to refocus the regime on positive mental health and safety
- Psychological support unit for prisoners with complex needs, offering psychologically-informed care based on the principles of a PIPE in an accredited enabling environment
- Innovative support in our IPP strategy that addresses the complex needs of these prisoners with dedicated psychological support

We will deliver psychological services in a way that complements Sodexo's values.

We will ensure that all our work adheres to the code of conduct and BPS guidelines.

We have career opportunities available for psychology professionals at HMP Lowdham Grange - find out more about working in prisons

<https://uk.sodexo.com/careers/explore-career-path/working-in-our-prisons>

## Our values and ethical principles

Our employees are our greatest asset and personify our values of:

- **Service Spirit**
- **Team Spirit**
- **Spirit of Progress**

Ethics are essential to our success and a fundamental pillar of our commitments to responsible business conduct.

We have zero tolerance for abusive practices, such as corruption or human rights violations.

We are, and will continue to be, a company that clients, consumers, partners and other stakeholders can trust.

**To maintain this trust, all our employees and partners agree to respect our ethical principles:**

### Loyalty

Caring about quality of life means placing trust at the heart of our relationships.

Sodexo is built on a solid foundation of loyalty to its clients, employees and shareholders, and on honest and open relationships with them. Loyalty is one of the cornerstones of how our business operates.

### Transparency

This is a key principle for Sodexo that applies consistently with all stakeholders: clients, consumers, employees, shareholders and the general public. We ensure that all are informed in a clear and precise manner about our products, services, commitments and performance.

### Integrity

We do not tolerate and we condemn all practices that are not based on honesty, integrity and fairness, regardless of where our business operates in the world. We make our position clear to our clients, suppliers and employees, and expect them to reject corrupt and unfair practices.

### Respect for people

Humanity is central to our business. Sodexo is committed to acting in favour of equal opportunity, regardless of ethnicity, age, gender, beliefs, religion or sexual orientation. Improving quality of life means treating each individual with respect, dignity and consideration.

**Find out more about the opportunities available Sodexo by visiting**  
**[www.sodexojobs.co.uk](http://www.sodexojobs.co.uk)**